

City of Renton Human Services
Report on Agency Performance January-December 2011

On the performance reports, agencies report all Renton clients served by all funding sources. The contract, however, is based on what services can be provided with Renton funds.

Agency & Program	2011 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
Bridge Ministries	\$5,000	Unduplicated Clients	6	6	YES
		Case Management Hours	98	98	
Catholic Community Services – ARISE	\$40,000	Unduplicated Clients	77	149	YES
		Intake & assessment	220	1,120	
		Bed nights provided	1,739	7,865	
		Number moving into permanent housing	18	30	
Catholic Community Services – Emergency Assistance	\$10,609	Unduplicated Clients	80	256	YES
		Shelter	430	2,756	
		Financial Aid	12	73	
Catholic Community Services – Volunteer Chore Services	\$5,000	Unduplicated Clients	11	72	YES
		# of volunteer chore service hours	556	2,228	
Child Care Resources- Resources and Referral	\$9,749	Unduplicated Clients	104	254	YES
		Information & referral contacts	104	254	
		Training hours	38	786.25	
		Technical assistance hours	36	160.55	

Agency & Program	2011 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
Communities in Schools of Renton Family Liaison	\$6,163.50	Unduplicated Clients	16	738	YES
		# of students receiving liaison services	32	990	
Communities in Schools of Renton Mentor Program	\$9,579	Unduplicated Clients	18	130	YES
		# of hours of mentoring received by students	260	1,915	
		# of orientations, trainings and support meetings	16	76	
Crisis Clinic 2-1-1	\$14,746	# of incoming calls	1,162	5,455	YES
Crisis Clinic 24 Hour Crisis Line	\$5,000	# of incoming calls	440	3,699	YES
Domestic Abuse Women's Network Community Advocacy	\$7,500	Unduplicated Clients	265	902	YES
		# of client contact	Informational only	1,418	
		Hours of service	86	1,329	
Domestic Abuse Women's Network Continuum of Housing	\$14,000	Unduplicated Clients	6	33	YES
		Bednights	191	849	
Dynamic Family Services Early Intervention	\$10,280	Unduplicated Clients	15	110	YES
		# of Therapy Services	80	1,234	

Agency & Program	2011 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
Emergency Feeding Program of Seattle and King County Emergency Feeding	\$11,000	Unduplicated Clients	1,265	1,088	YES
		# of food packs distributed	472	1,831	
Feminist Women's Health Center/ Cedar River Clinics	\$11,357	Unduplicated Clients	70	244	YES
		Abortion Care	4	240	
		Well Woman Reproductive Care	73	312	
Friends of Youth Healthy Start	\$16,013	Unduplicated Clients	11	48	YES
		# Home Visit Hours	60	290.5	
		# Case Management Hours	16	240.5	
HealthPoint Dental	\$5,000	Unduplicated Clients	10	775	YES
		# of dental visits	22	1,887	
HealthPoint Medical	\$25,280	Unduplicated Clients	35	5,394	YES
		# of medical visits	104	16,534	
Kindering Center Early Childhood Consultation	\$5,000	Unduplicated Clients	5	6	YES
		# of Technical assistance Hours	42	58.75	
King County Bar Foundation Community Legal Services	\$5,000	Unduplicated Clients	81	119	YES
		# client contacts for advice and counsel	65	220	
		# client contacts for direct representation	47	77	

Agency & Program	2011 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
King County Sexual Assault Resource Center Sexual Assault Services	\$32,000	Unduplicated Clients	102	243	YES
		# of legal advocacy hours	235	1,363.25	
		# of child advocacy hours	133	383.5	
Multi-Service Center Emergency Shelter and Transitional Housing	\$6,631	Unduplicated Clients	13	31	YES
		# of shelter nights to Renton households	16	437	
Multi-Service Center General Literacy	\$11,500	Unduplicated Clients	11	26	YES
		# of tutoring hours	68	578.5	
NAVOS Employment Services	\$5,000	Unduplicated Clients	3	3	YES
		# Renton residents receiving 3 hour assessments	3	3	
		# of Renton residents completing resume tool kit	3	3	
Pediatric Interim Care Center Interim Care of Drug Exposed Infants	\$5,000	Unduplicated Clients	2	3	YES
		# infant care days	18	73	
Refugee Women's Alliance Family Support	\$9,435	Unduplicated Clients	32	35	YES
		# case management hours	317	358	
		# receiving emergency assistance	5	7	

Agency & Program	2011 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
Renton Area Youth and Family Services Youth Development and Prevention	\$45,387	Unduplicated Clients	36	42	YES
		# Youth Services Hours	512	834	
		# Support group hours	15	214	
		# Hours of group activity	20	281	
Renton Kiwanis Clothes Bank Clothes Bank	\$5,692.50	Unduplicated Clients	475	2,636	YES
		# of clothes bank visits	1,898	5,404	
Senior Services Community Dining	\$5,000	Unduplicated Clients	451	546	YES
		# of meals served	816	17,168	
Senior Services Meals on Wheels	\$10,000	Unduplicated Clients	16	110	YES
		# of home meals delivered	2,900	22,545	
Senior Services Volunteer Transportation	\$14,000	Unduplicated Clients	100	110	YES
		Mileage	25,000	23,570.10	
		One- way trips	2,100	2,055	
Society of St. Vincent de Paul Emergency Assistance	\$15,000	Unduplicated Clients	32	48	YES
		Rental assistance	24	24	
		Utility assistance	40	40	
Sound Mental Health Children's Community Services	\$10,000	Unduplicated Clients	10	24	YES
		#Direct Service Hours	46	817	
		# Advocacy Hours	47	456	

Agency & Program	2011 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
Ukrainian Community Center of Washington Russian/Ukrainian Refugee Assistance	\$5,000	Unduplicated Clients	17	20	YES
		# Case management hours	20	22	
		# Cultural orientation workshop	1	1	
Valley Cities Counseling & Consultation Promoting Healthy Families Against Domestic Violence	\$17,592	Unduplicated Clients	8	58	YES
		# of Counseling Hours	98	142	
Valley Cities Counseling & Consultation Homeless Family Services	\$14,000	Unduplicated Clients	25	36	YES
		Number of service encounters	91	498	
Way Back Inn Transitional Housing for Homeless Families with Young Children	\$15,000	Unduplicated Clients	28	31	YES
		Face to face site visits with guest families	180	196	
Washington Women's Employment and Education Reaching Employability and Achieving Career Habits (REACH)	\$9,400	Unduplicated Clients	12	10	YES
		Increase of job search technical skills	10	10	
		Increase in job specific skills	10	10	

Agency & Program	2011 Allocation	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
YWCA Children’s Domestic Violence Program	\$5,000	Unduplicated Clients	5	26	YES
		# of Direct Service Hours	50	274	
YWCA Renton Emergency Shelter	\$7,560	Unduplicated Clients	18	21	YES
		Bed nights	330	1,272	
CDBG					
Agency & Program	2011 Allocation Community Development Block Grant (CDBG)	Performance Measure(s)	Annual Goal	Actual Units Provided from all funding sources	Provided 90% or greater of contract goal
City of Renton Housing Repair Assistance Program Minor Housing Repair	\$171,585	Unduplicated Clients	56	70	YES
		# minor home repairs	350	471	
Institute for Family Development PACT program	\$15,454	Unduplicated Clients	15	15	YES
		# of client service hours	190	307.09	
Multi-Service Center Emergency Assistance	\$38,004	Unduplicated Clients	112	166	YES
		# of households receiving eviction prevention	16	15	
		# of households receiving emergency assistance vouchers	48	51	

4th Quarter report:

Late Insurance submissions:

- Domestic Abuse Women's Network
- Emergency Feeding Program
- Refugee Women's Alliance
- YWCA
- Senior Services

All are now current

Late 4th quarter service reports:

- Catholic Community Services Emergency Assistance
- King County Bar Foundation

Late 4th quarter Outcomes

- Sound Mental Health
- MSC Emergency Shelter/transitional Housing

All have now been received